Starfish Newsletter

PennWest UNIVERSITY

IT'S NOT TOO LATE TO MAKE AN IMPACT

As the semester winds down, consistent use of Starfish remains important. Features like the registration hold guide, D2L "Last Access" data, and Kudos messages can help you stay connected with students and encourage their progress. If you haven't been using Starfish regularly, now's a great time to re-engage. This issue includes quick reminders and resources to support your efforts before finals.

REGISTRATION SUPPORT

To assist during advising season, a Registration Holds PDF is now available in Starfish to help faculty guide students on resolving common registration holds. When a student has a hold, the link appears in their folder, giving you quick access to resolution steps and the offices that can help.
Click **HERE** to view the document.

CONSIDER GIVING KUDOS

As the semester wraps up, a simple Kudos can really lift a student's spirits. Whether someone has shown improvement, stayed engaged, or kept pushing through, a few words of encouragement can go a long way. You can give Kudos from the My Students tab or directly from a student's folder in Starfish.
How to Give Kudos: **Watch the Video** or **View the Handout**

MID-TERM GRADES & STUDENT SUPPORT

Thanks to your efforts, 2,475 low mid-term flags were raised for 1,574 students. When a D or lower is entered in Faculty Self Service, Starfish automatically emails students with steps to:
✔ How to schedule tutoring, supplemental instruction, or writing center appointments
✔ How to request help through Starfish
✔ How to follow up with the professor who issued the concern
📞 Follow-Up Outreach: Our team also makes one additional attempt to connect with each student to ensure they know what resources are available.

SUCCESS PLANS & WEEKLY TIPS

First-year, sophomore, and new transfer students are continuing to receive weekly emails that include three key tasks to stay organized. You can view these under "Tracking" or by clicking "Notes" in the student folder.

STRATEGIC ANALYTICS UPDATE

A cross-functional team is meeting monthly to prepare for the implementation of Starfish Analytics. The team is currently reviewing and refining historical data files to ensure accuracy before submission to EAB. Once launched, this module will support institutional planning and student success initiatives. Access will be limited to select staff and administrators.

WE'D LOVE YOUR FEEDBACK!

Take a moment to complete our quick Starfish Faculty Feedback Survey and let us know how we can better support you: Faculty Starfish Survey