



PennWest

CALIFORNIA

2026-2027
Parent and Supporter Guide



Welcome

WELCOME TO OUR PENNWEST FAMILY.

This is an exciting milestone in your student's journey, and we're delighted you've chosen PennWest California.

At PennWest, opportunity is within reach. Your student will find the support, resources and experiences they need to grow, succeed and pursue their goals with confidence.

Our campus community is committed to helping every student thrive — from academic support and mentoring to leadership opportunities and campus involvement. This guide provides an overview of the resources available to help your student make the most of their PennWest experience.

Keep it nearby as your student moves through their university experience. It will serve as a valuable resource for you and for your student.

Yours,

Jon Anderson, Ph.D.
President
PennWestern University



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Resources for Student Success

STUDENT SUCCESS CENTER

The Success Center oversees several academic support services on campus. They provide students with the learning resources they need to achieve personal and academic goals.

724-938-1523
studentsuccess@pennwest.edu
103 Noss Hall

PLACEMENT TESTING

Appropriate course placement is important to student success. Depending on the placement assessment criteria for PennWest, first-year and transfer students may need placement assessments in math and writing. The assessments are offered online and free of charge. Placement assessments for new and current students are offered throughout the year. The center also offers tests for students who wish to obtain college credits in English, business, math, social sciences and natural sciences. Please contact the Center for Testing for more information.

724-938-5779
testing@pennwest.edu
215 Noss Hall

PEER MENTORING PROGRAM

The Peer Mentoring Program assists new, incoming face-to-face undergraduate students on all three campuses by pairing them with a peer mentor. Peer mentors are current PennWest students who have firsthand experience of what it's like to be a first-year or transfer student on a new campus and have been trained to share that knowledge and give advice.

The pairings are made primarily based on academic major but also consider home campus, personal hobbies and club/activity interests. The program promotes academic and personal success and retention in academic programs. Peer mentors provide a wealth of knowledge on academics and campus life, including campus resources, student clubs, excellent study locations and how to navigate your first year at PennWest.

724-938-1682
mentoring@pennwest.edu
120 Noss Hall

SUCCESS COACHING

Our success coaches are here to offer students the opportunity to become engaged and competent learners by providing a path to develop and strengthen important academic skills. We proudly provide a wide range of student support services, one-on-one training, workshops and academic resources that can be tailored to meet individual student needs. Students can make an appointment or walk in during posted office hours.

724-938-1523
successcoaching@pennwest.edu
Noss Hall



THE WRITING CENTER

Through collaborative consultation, thoughtful guidance and a commitment to the craft of writing, peer consultants at the Writing Center create a supportive, intellectually stimulating environment that allows both experienced and inexperienced writers to explore ideas, refine their skills and gain confidence in their writing process. We help writers at every level of proficiency to experience the satisfaction of developing effective written communication. Appointments are available through Starfish.

foundrywritingcenter@pennwest.edu
222 Noss Hall

SUPPLEMENTAL INSTRUCTION

Welcome to Pennsylvania's only accredited Supplemental Instruction (SI) program! Our internationally recognized SI program is expertly designed to help students succeed in challenging courses through group sessions that enhance exposure and practice with course materials. Here, students develop critical learning, thinking and study strategies in an inclusive, supportive environment. They build valuable connections, elevate their learning skills and become strong, independent thinkers.

SI leaders also benefit greatly, gaining insights from faculty relationships, honing critical thinking and developing leadership skills that boost their academic performance and employability. Join us for a transformative educational experience that prepares both students and leaders for success in college and beyond. The SI schedule is located on the course.

724-938-1599
brunner@pennwest.edu
112 Noss Hall

TUTORING

Tutoring Services are available to PennWest students at all four campuses. We provide specialized academic tutoring in a supportive environment to help students become confident, independent learners. Our peer tutors have demonstrated academic success and are recommended by faculty in their respective disciplines.

Peer tutoring services are offered on site at each campus. Appointments are strongly encouraged; however, walk-in sessions are welcome. Appointments can be scheduled through Starfish by clicking the three-bar menu and selecting "Courses." Within any course that offers peer tutoring, you will see a peer tutoring service card. If a peer tutor is not available on your campus, Zoom appointments with a tutor from another PennWest campus may be arranged.

During the fall 2025 semester alone, over 1,100 peer tutoring appointments were scheduled.

In addition to peer tutoring services, students also have access to [Tutor.com](https://www.tutor.com), an online, on-demand tutoring platform available 24/7 in over 250 subject areas. [Tutor.com](https://www.tutor.com) can be accessed through Starfish under "Courses," as well as through D2L Brightspace under "University Resources."

If you have questions regarding tutoring services, please contact:

814-393-2778
lfleisher@pennwest.edu
110 Noss Hall

OFFICE FOR STUDENTS WITH DISABILITIES (OSD)

The Office for Students with Disabilities (OSD) supports PennWest in providing learning opportunities for a diverse population. We work to ensure that students with documented disabilities have equal access to university programs and services and can participate fully in academic and campus life. If you are a student with disabilities, the OSD is available to work in partnership with you to enhance your prospects for academic success at PennWest. Requests for reasonable accommodations should be submitted directly to the Office for Students with Disabilities at each campus.

724-938-5781
osd-cal@pennwest.edu
G-35 Carter Hall





Study Abroad and International Students

STUDY ABROAD

PennWest offers students various opportunities to add study abroad experience as part of their college education. PennWest students have participated in faculty-led as well as independent study abroad opportunities. Faculty-led programs last between 1.5 to 3 weeks in length, while independent programs range between one semester to one full academic year. Students can earn credit toward general education or major requirements with approval of their academic advisor. Students may also qualify to use their financial aid toward a study abroad program. PennWest works with students to find the right study abroad program related to their academics, budget and personal interests.

724-938-5833

internationaleled@pennwest.edu

INTERNATIONAL STUDENTS

The university welcomes international students from many countries each academic year. International students provide cultural diversity and bring a new perspective to the institution and the surrounding community.

As a university community, we are committed to working together to meet the needs of enrolled international students and to provide each with a sense of belonging. International students are provided the opportunities to experience not only United States culture, but other cultures represented on campus as well.

724-938-5833

internationaleled@pennwest.edu

Enhanced Academic Opportunities

HONORS PROGRAM

Focusing on five core values — Research and Creativity, Community Service, Leadership, Professionalism and Multiculturalism — the Honors Program provides ambitious, success centered and motivated PennWest students with a high-quality, accessible and challenging array of academic, social and professional opportunities. Students from all majors enjoy small class sizes, interdisciplinary and experiential learning, living-learning residences, scholarships, travel and research support, extracurricular opportunities and a supportive community of like-minded peers and faculty. The Honors Program prepares PennWest's high-achieving undergraduates to be campus and community leaders and enables them to succeed in a wide range of careers, graduate programs and professional schools.

724-938-4535
honors-cal@pennwest.edu

Career Resources

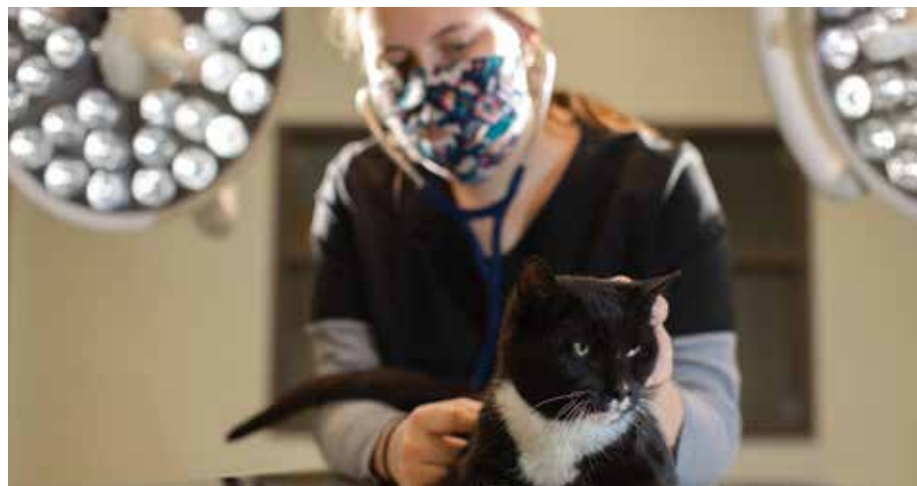
CAREER CENTER

The Career Center helps students become career-ready through EPEC: Explore, Prepare, Experience and Connect.

Each student also has a career coach who can help students:

- Explore majors and careers
- Understand the essential skills and experiences for your industry
- Learn internship and job search strategies
- Maximize using Handshake, our career management system
- Develop resumes and cover letters
- Prepare for interviews and career fairs
- Research graduate or professional school options
- Connect with employers looking to hire PennWest graduates

814-393-2323
career@pennwest.edu
138 Natali Student Center



EXPERIENTIAL LEARNING CENTER

The Experiential Learning Center assists students in exploring and connecting with opportunities to apply what they learn in the classroom through direct experiences outside of the classroom, including internships, student employment and other career and professional experiences.

The Experiential Learning Center can help students to:

- Learn how to identify potential internships
- Explore and identify experiential learning opportunities to gain real-world skills
- Get help earning academic credit for an internship
- Connect with programs like The Washington Center and support funds including the Rutledge Internship Award

Find more information at career.pennwest.edu/elc or contact ELC@pennwest.edu.

724-938-1578
internship@pennwest.edu
138 Natali Student Center

HANDSHAKE

Handshake is PennWest's online career management system accessible at PennWest.joinhandshake.com. All students receive a Handshake account once they have a class schedule and can use it to:

- View and apply for on-campus student employment/work-study positions
- Find and apply for internships and jobs
- Learn about and attend virtual and in-person events and career fairs
- Schedule an appointment with your career coach or the Experiential Learning Center

Money Matters

OFFICE OF STUDENT ACCOUNTS

The PennWest Student Accounts Office handles tuition billing, payment processing and financial aid refunds. We are here to answer questions regarding due dates, fees, payments, third-party billing, financial aid, payment plans and refunds. Tuition bills are available online approximately 30 days prior to the beginning of each semester (paper bills are not mailed). Students will receive an email notification via their PennWest account when their bill is ready to view and should check their PennWest email regularly for important billing updates.

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Students and authorized users may make payments online using a credit card or electronic check. All tuition balances are due in full by the due date

listed on the initial invoice unless the student enrolls in an authorized payment plan. Accounts that are not paid in full by the due date, or not enrolled in a payment plan, will be subject to a \$100 late payment fee assessment per term. If a student is anticipating a refund, they can set up direct deposit through their Student Accounts Portal in myPennWest.

Students and authorized users may make payments online using a credit card or electronic check. All tuition balances are due in full by the due date listed on the initial invoice unless the student enrolls in an authorized payment plan. Accounts that are not paid in full by the due date, or not enrolled in a payment plan, will be subject to a \$100 late payment fee assessment per term.

724-938-4431
studentaccounts@pennwest.edu
120 Dixon Hall

FINANCIAL AID OFFICE

Your student's education is one of the most important investments your family will make. While paying for college can feel overwhelming, you don't have to navigate it alone. The Financial Aid Office provides guidance and resources to help make college more affordable. Financial aid is designed to supplement your family's resources and support your student as they work toward a college education.

For financial aid application steps and additional information, please visit PennWest.edu/about/offices-services/financial-aid/index.php

724-938-4415
financialaid@pennwest.edu
105 Dixon Hall

STUDENT ID CARDS

The PennWest identification card provides access to a variety of services across the PennWest campuses. The ID card provides an easy payment method for a host of campus offerings, including on-campus dining locations, vending machines, printing, residential laundry and more. When the corresponding fees are paid, the ID card provides students access to campus events and recreational services such as the fitness center. Students residing on campus also use their ID card to gain building access to their designated residence hall. Students can view their transaction history, make deposits to their Shop Dollar account and deactivate their card should it be lost, stolen or misplaced, 24/7, via eAccounts online ID card services at PennWest-sp.transactcampus.com/eAccounts. Parents and guests can use the guest function available via eAccounts to make deposits to a student's Shop Dollar account as well.

Questions regarding student identification cards can be submitted via email to onecard@pennwest.edu. ID Card issuance and support are available at the Information Desk on the lower level of the Natali Student Center. Questions regarding identification cards can be submitted via email to onecard@pennwest.edu.

onecard@pennwest.edu
Natali Student Center



BANKING/FINANCIAL SERVICES

On-campus and online financial services are offered to students and their families through PSECU (Pennsylvania State Employees Credit Union). PSECU offers many financial education presentations on campus and has a dedicated learning platform with financial articles that is available to members and non-members at psecu.com/learn. Students can access our new digital education platform at psecuschool.zogo.com with a page for parents at psecuseg.zogo.com. PSECU ATMs are located on all three PennWest campuses in addition to our nationwide network of over 85,000 ATMs.

Throughout the semester, the PSECU campus manager is available in the PSECU Financial Education Center or through virtual appointments to assist students with account questions and instruction. A PSECU account is here for you and your student during college, after graduation, and for life!

Join us today! For more information and to apply for membership, visit psecu.com/studentpromo for students and psecu.com/join for parents.

PSECU Financial Education Center
bonarir@psecu.com

Health and Wellness

HEALTH SERVICES

Health Services provides high-quality, episodic care with attention to the unique needs of college students. In addition to clinical care, Health Services supports student learning and retention by reducing health-related barriers and promoting overall wellness.

Health Services is staffed by a medical director, a certified registered nurse practitioner, and registered nurses. The office provides quality health care for students and first aid for members of the campus community. Health care professionals also connect students with additional providers, support special populations, and develop and deliver health and wellness education programs.

Walk-ins are welcome, and visits are also available by appointment. Students who require services beyond the scope of Health Services are referred to off-campus health care providers, who bill the student's private health insurance for those services.

724-938-4232
healthcenter-cal@pennwest.edu
G-53 Carter Hall

COUNSELING SERVICES

Counseling Services offers professional, confidential counseling to support students' personal, academic and future goals. Counseling provides an opportunity to address personal, social and emotional concerns while supporting a successful university experience.

Services are available at no cost to fee-paying PennWest students when classes are in session during the fall and spring semesters. Counseling Services is closed during scheduled breaks and over the summer.

724-938-4056

Studentwellness-cal@pennwest.edu
G-53 Carter Hall

WELLNESS SUPPORT AND CASE MANAGEMENT

Case managers provide a wide array of wellness resources and support to students who may be struggling with mental and/or physical health, academics, relationship issues and interpersonal conflict, and are the first points of contact prior to meeting with a campus counselor. Case managers help students get connected to resources on and off campus that can help them overcome obstacles and succeed.

Students experiencing an emergency medical condition or mental health crisis outside of normal operational hours are to contact University Police at 724-938-4357 or 911.

724-938-4056

Studentwellness-cal@pennwest.edu
G-53 Carter Hall

HEALTH PROMOTIONS

Health Promotions provides students with information and resources that they may use for programming, educational purposes or personal use. Free materials are available for all students that cover a wide variety of topics, ranging from mental health to healthy-eating habits.

The department also supports alcohol and other drug education programs such as BASICS (Brief Alcohol Screening and Intervention for College Students) and CASICS (Cannabis Screening and Intervention for College Students). BASICS and CASICS are the nationally recognized alcohol and marijuana education programs utilized on each PennWest campus. These programs form a comprehensive strategy to improve well-being, reduce underage drinking and other drug abuse among students, and promote the ideals of safety and wellness to all students.

724-938-4775

Studentwellness-cal@pennwest.edu
G-45 Carter Hall



University Police

UNIVERSITY POLICE

PennWest University is committed to the safety and security of all students, staff, faculty and visitors. University police officers conduct foot and vehicle patrols on a 24-hour basis, providing around-the-clock assistance. Students can make reports by dialing H-E-L-P (4357) or 9-1-1 on any campus phone, or using one of the call boxes located throughout campus. You can identify call boxes by the bright blue light on top. If serious issues affecting public safety should arise, known facts will be communicated immediately. Information will be released through a variety of channels, such as the website, campus email, text alerts and the university hotline.

724-938-4299

Building B – North Wing

EMERGENCY NOTIFICATION SYSTEM

PennWest has established an Emergency Notification System to alert the campus of emergency conditions that may immediately endanger or threaten the safety of the campus community. This Emergency Notification System can disseminate alerts through text messages, emails, computer pop-up alerts, website postings and social media postings. This system allows for various communication methods to the campus community to try to reach as many people as possible when emergency notifications are critical.

PENNWEST SHIELD APP

PennWest now offers a PennWest Shield App for download by the campus community. This safety app features a mobile panic button, virtual escort, tip reporting, safety map and access to emergency procedures – all at your fingertips. The PennWest Shield App is available for free for Android and Apple devices.

PARKING PERMITS

The university has a managed parking system that requires anyone who will have a vehicle on campus to register it and purchase a parking permit. Individuals who are on campus for only a few hours each week may elect to pay hourly in the Vulcan Garage or with the pay-by-license meters in Lot 11 behind Gallagher Hall or Lot 17 behind Natali Student Center.

New students who have registered for classes and received their PennWest email login and password may access parking account information via the “Parking” link on our website.

To purchase a permit, new students need to contact the Parking Office. Information is gathered to ensure the best possible parking lot is granted.

Permits are not mailed. If you purchase a permit in advance of the semester and provide an address for an on-campus residence hall, we will deposit the permit in your residence hall mailbox. All others will need to pick up the permit in the Parking Office located in Building B and follow signs for University Police and Parking. Permits are renewable and should be renewed prior to the permit expiration date. Permits that have been renewed will need to be brought to the Parking Office for the updated sticker. Students who fail to renew the parking permit will need to return the expired permit and purchase a permit for an available lot.

Parking permits are university property. Academic holds are placed for a permit that is not renewed or returned.

724-938-4677

Building B

BUS AND SHUTTLE SERVICE

The Vulcan Flyer shuttle transports students between the main campus and Roadman Park/Vulcan Village and Brownsville Walmart. Students use their ID cards to ride for FREE, and all Vulcan Flyer shuttles are handicap accessible. Vulcan shuttles have a GPS vehicle location, and students are encouraged to sign up for Rider Alerts, which provides information about delays or weather-related concerns.

Students can also use their ID card to hop onto the Local 2 or the Shoppers Shuttle and head to the Walmart in West Brownsville or ride the Mid-Mon Valley Transit Authority (MMVTA) bus from campus to Pittsburgh for a small fee. All schedules and route maps can be found at MMVTA.com.

During holiday breaks or when the university is closed, the Student Association Business Office offers (for a small fee) shuttle service from the main campus to the Pittsburgh International Airport, the Greyhound bus and Amtrak train stations, and the Megabus pickup at the David L. Lawrence Convention Center. Reservations are required and are needed as soon as possible, preferably two weeks before departure. The fee is on a per-person basis and covers the cost of the driver and vehicle expenses. Call for information on services during breaks.

724-938-4303

sai-cal@pennwest.edu

DEAN OF STUDENTS OFFICE

The Dean of Students Office promotes responsible citizenship by protecting student rights and maintaining the principles outlined in the Student Code of Conduct found here: PennWest.edu/code-conduct. Along with administering the student conduct process, the Dean of Students Office functions to assist in addressing student complaints, working with each of the Behavioral Intervention Teams (BIT), assisting with Title IX-related concerns and conflict resolution.

James Pflugh

724-938-5911

pflugh@pennwest.edu

143 Natali Student Center

Information Technology Services

IT HELP DESK

The IT Help Desk is open Monday – Friday from 8 a.m.–4 p.m. and provides students with technology assistance such as device connectivity and account issues.

724-938-5911

techsupport@pennwest.edu

143 Natali Student Center

PRINTING

PennWest offers conveniently located student printing kiosks in residence halls and activity centers on all campuses and a printing allowance at the start of both the fall and spring semesters. For more information go to PennWest.edu/print for detailed information.

Residence Life and Dining

RESIDENCE LIFE AND HOUSING

Campus living provides students with enhanced opportunities to engage with other students, develop new friendships and enjoy a strong sense of community. All incoming undergraduate students who are first-time in college and transfer students who do not commute from a parent or guardian's home within 50 miles of campus, are required to live in university housing for four consecutive semesters. Transfer students entering PennWest with fewer than 48 transfer credits are also required to live in university housing.

PennWest California offers living arrangements in residential suites based on individual lifestyle preferences, including a variety of room configurations for one to four roommates. However, the majority are two-person standard rooms. There are five residence halls; each hall is equipped with a computer lab, community room, large-screen TV, full kitchen, game area, on-site laundry, internet, university printer and vending machines.

For upperclass students, Vulcan Village offers fully furnished 2-bedroom/2-bathroom and 4-bedroom/4-bathroom apartment-style housing with amenities including a community center, outdoor pool and basketball courts. Get more information at [PennWest.edu/campuses](https://pennwest.edu/campuses).

Students with disabilities who are requesting housing accommodations should submit documentation to the Office for Students with Disabilities by June 1 for the fall semester and November 1 for the spring semester.

724-938-4444

calreslife@pennwest.edu

140 Building B – South Wing



DINING SERVICES

The goal of University Dining Services is to provide a quality, cost-effective, innovative dining program for students living on and off campus.

The goal of Dining Services is to provide a quality, cost-effective, innovative dining program for students living on and off campus. PennWest encourages student involvement and awareness to help provide quality, nutritious meals at a reasonable cost. On campus dining provides an important environment for student interaction, socialization, education and community.

Students living in a residence hall, as well as commuters, may choose from a variety of meal plans. All students who live in on-campus university residence halls must participate in the dining plan program. For additional information regarding dining on the PennWest campuses, including available dining plans, locations and hours of operation, visit aviserves.com/pennwest.

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PENNWEST PANTRY

The PennWest Pantry assists students by providing food, academic supplies and personal hygiene items, so they can continue on the path toward graduation. Supported by our generous donors, the campus-based food pantry, located in Natali Student Center, helps to meet students' basic needs with compassion and discretion. We recognize that even ambitious, hard-working college students sometimes need a helping hand. Students can place an order for the PennWest Pantry at each campus by visiting the pantry site, under student quick links at [My.PennWest.edu](https://my.pennwest.edu).

724-938-4794

pennwestpantry@pennwest.edu



Commuter and Non-Traditional Students

Traveling back and forth to campus can add unique challenges as well as opportunities to a student's collegiate experience. The Office of Commuter and Non-Traditional Student Services helps connect commuting students with campus departments and services and provides resources, programs and information to meet their needs. We encourage commuter students to use the Student Engagement platform to find events and opportunities to get involved, and to follow us on Instagram at [calcommuters](https://www.instagram.com/calcommuters).

The Energy Zone, located on the first level of the Natali Student Center, is where the Office of Commuter and Non-Traditional Student Services is located and where students will find amenities such as lockers, a refrigeration unit and a kitchenette. Throughout campus, there are also small commuter-friendly break areas with vending options. Commuter Break Pods in Natali Club and Org Suite, Coover Hall and Manderino Library have hard and soft seating as well as printing and other resources for students. Additionally, the California Commuters Club is the student organization that offers commuters and other interested students opportunities to support the needs of commuter students.

724-938-4021

commuterservices-cal@pennwest.edu
117 D Natali Student Center

Veteran and Military Success

The Office of Military and Veteran Success assists veterans, activity duty, reservists, national guard and dependents navigating VA Educational benefits as well as tuition assistance, EAP and MFEP. They also assist student veterans transitioning from military service to college life. They also help students understand the different services and opportunities that PennWest California has to offer. This office works in conjunction with the Department of Veterans Affairs to provide eligible military-affiliated students with referrals to the VA, as needed.

724-938-4076
115 Dixon Hall

Student Activities and Leadership

CLUBS AND ORGANIZATIONS

PennWest California students are encouraged to get involved and put their leadership skills into practice. The university offers more than 100 clubs and organizations devoted to academic interests, the arts, fraternity and sorority life, faith and religion, politics, volunteering, sports and recreation and more. Interested students should come to 117 Natali for more information.

Leadership training is available to every student. Organizations such as the Student Government Association and the Student Activities Board give students real-life leadership opportunities.

PENNWEST LEAD UP — LEADERSHIP DEVELOPMENT FOR HIGH SCHOOL STUDENTS

Students who have been accepted to PennWest will receive an invitation to join this program. It offers a chance to get a glimpse of the Campus Life programs available. These include, but are not limited to, Presidents Leadership Academy, Ambassador programs, clubs and organizations, and athletics. Participants can expect engaging and interactive sessions that emphasize discovering leadership qualities and exploring ways to get involved on our campuses upon deciding to enroll as students. Students who complete the program by attending four out of five sessions will receive a certificate of program completion and be qualified for leadership scholarships.

814-393-1918

RISING LEADERS

This program is designed for students who are new to PennWest or have a greater interest in personal leadership development and in cultivating a diverse pipeline of engaged students across the university. From this group, we can identify and nominate students for ambassador programs, PennWest Leadership Academy and other leadership opportunities, ensuring that leadership remains a shared and sustainable part of our campus culture. This is a relaxed program that will lay a strong foundation in leadership principles, foster self-discovery and encourage meaningful campus involvement — ensuring that more students feel prepared and motivated to step into leadership roles.

814-393-1918

New Student Events

WELCOME WEEKEND

Welcome Weekend, which begins with move-in day on Friday, Aug. 21, provides first-year students the opportunity to meet new friends and explore campus before classes begin on Monday, Aug. 24. Stay tuned for more information about our Welcome Weekend events. More information will be emailed to your student, and the full schedule will be available at PennWest.edu/welcome.

PARENT AND SUPPORTER WEEKEND

Each academic year, in the spring semester, PennWest California hosts Parent and Supporter Weekend events for you, your student and the rest of the family to enjoy! For more details and a schedule of events, visit PennWest.edu/family-weekend.

Privacy Information and FERPA

FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)

FERPA is a federal law that protects college students' privacy and grants them the exclusive right to view and share their education records, such as grades, billing statements, financial aid packages and class schedules. Under the federal law, colleges and universities may not disclose education records to anyone other than the student without consent. PennWest has a secure, online solution that

enables students to make choices regarding access to such information. Because students' rights are protected under FERPA, a student may restrict the information a parent or guest is able to access, and the student may revoke access at any time. More detailed information on FERPA can be found at My.PennWest.edu/registrar/ferpa.

PROXY ACCESS

Proxy Access is the exclusive means by which a student can establish FERPA permissions for parents or guests to be granted direct access to their student's financial, billing or academic records. Proxy Access offers parents and other trusted individuals a secure and convenient means for viewing student information.

Registration for Proxy Access must be initiated by a student. More information can be found on our website at My.PennWest.edu/registrar/proxy-access.

Parents and guests with FERPA Proxy Access should be mindful of their "passphrase," a special word or phrase chosen by the student for parents and trusted individuals to use for identity verification when contacting the university with questions about student records.

Note: Parents and guests may make student account payments through Touchnet, a separate platform for bill-pay. Registration for Touchnet is done separately from FERPA Proxy Access.

Office of the Registrar
724-938-4435
registrar@pennwest.edu
122 Dixon Hall

Parent and Supporter Services

In some ways, when children go off to college, their parents and families do, too. PennWest California gives families the resources they need to stay involved with their student's education while recognizing their growing independence. Whether you live 10 minutes from campus or 10 hours away, staying "in the know" is easy. We encourage you to take part in the PennWest California experience.

PARENT PORTAL

The best way to stay involved with PennWest and to receive updates is to sign up for our Parent Portal. The Parent Portal is the hub for all information about PennWest as well as a place to connect with other parents. The portal is designed to provide the information parents need when they need it. You can opt in to receive newsletters and announcements, and to select the information that relates to your student (living in campus housing, first-year student, first-generation student, etc.).

In the portal, parents can join communities that fit their families' interests, share information of value to their students and save information and dates to their personal folders. The portal helps parents get involved, register for Parent and Supporter Services-sponsored events, and guides them in connecting with campus and becoming acquainted with faculty and staff. Join the Parent Portal at [PennWest.campusesp.com](https://pennwestcampusesp.com).

PARENT AND SUPPORTER SERVICES OFFICE

Do you need to speak directly with someone on campus? Begin by contacting the Parent and Supporter Services Office. You'll receive answers to your questions, guidance and informed support and helpful referrals to offices across campus.

724-938-4361

family-california@pennwest.edu
117D Natali Student Center

LEGACY FOR LIFE

PennWest California has a proud history of families who have shared the California experience through generations. Students from "legacy families" have a parent, brother or sister, grandparent, or family member who graduated from the university. We invite you to take part in our Homecoming events, family weekends and alumni events on campus and in your region.

University Advancement
724-938-4248
Kara Alumni House



Stay in Touch with Your Student

SEND MAIL

To ensure a speedy on-campus delivery, please address postal deliveries to your student like this:

Student's Proper Name (no nicknames)
Building and Room or Box Number
PennWest California
250 University Ave.
California, PA 15419

TIPS FOR MAILING

1. When they receive a package, residence hall students get a "package slip." They'll need it and their campus ID to collect their package.
2. If you're tracking via USPS, delivery confirmation occurs when mail reaches the California Borough Post Office, not campus mailroom.
3. Care packages from OCM need to be picked up by your student as soon as possible.
4. Food and medicine packages that require refrigeration need to be picked up the same day they are delivered.
5. Please do not send cash in the mail.

WHAT'S HAPPENING ON CAMPUS?

Visit PennWest.edu/news to view university news, our events calendar and more!

ACADEMIC CALENDAR

Academic calendar dates are subject to change without notice. For the most recent academic calendar, visit our website, PennWest.edu/academics/academic-calendar.

AREA HOTELS

Belle Vernon (I-70 Exit 43)

Hampton Inn: 724-929-8100

Holiday Inn Express: 724-930-0100

Bentleyville (I-70 Exit 32B)

Best Western Garden Inn:

724-239-4321

California (I-70 Exit 37A)

Hampton Inn and Suites:

724-330-5820

Uniontown (Route 40)

Hampton Inn: 724-550-4321

Washington, PA (I-70)

Fairfield Inn & Suites: 724-223-5555

Comfort Inn and Suites:

724-884-0299

Spring Hill Suites: 724-223-7800

Hampton Inn: 724-228-4100

***Special rates for
PennWest California visitors**





We collaborate across PennWest to ensure consistent, accessible support for our campuses. Because many services are shared, contact information may not be specific to the California campus.

PennWest University is an inclusive and equal opportunity academic community and does not condone unlawful discrimination.

More information:

[PennWest.edu/equity-title-ix](https://pennwest.edu/equity-title-ix)



AH Ascent of Humanity

BT Booker Towers

BB Building B
- University Housing Offices
- University Police/Parking

CH Carter Hall
- Health & Wellness Center
- Multicultural Center

CL Ceramics Lab

CC Convocation Center

CO Coover Hall

DH Dixon Hall

DU Duda Hall

EH Eberly Hall

FH Frich Hall

GH Gallagher Hall

GU Guesman Hall

HH Hamer Hall

HL Helsel Hall

HR Herron Hall

JH Johnson Hall

KH Kara Alumni House

ML Manderino Library

MH Morgan Hall

NC Natali Student Center
- Welcome Center

NH New Science Hall

NO Noss Hall

OM Old Main

PB Pollock Building

QD Quad

RE Residence Hall E

SH Smith Honors Hall

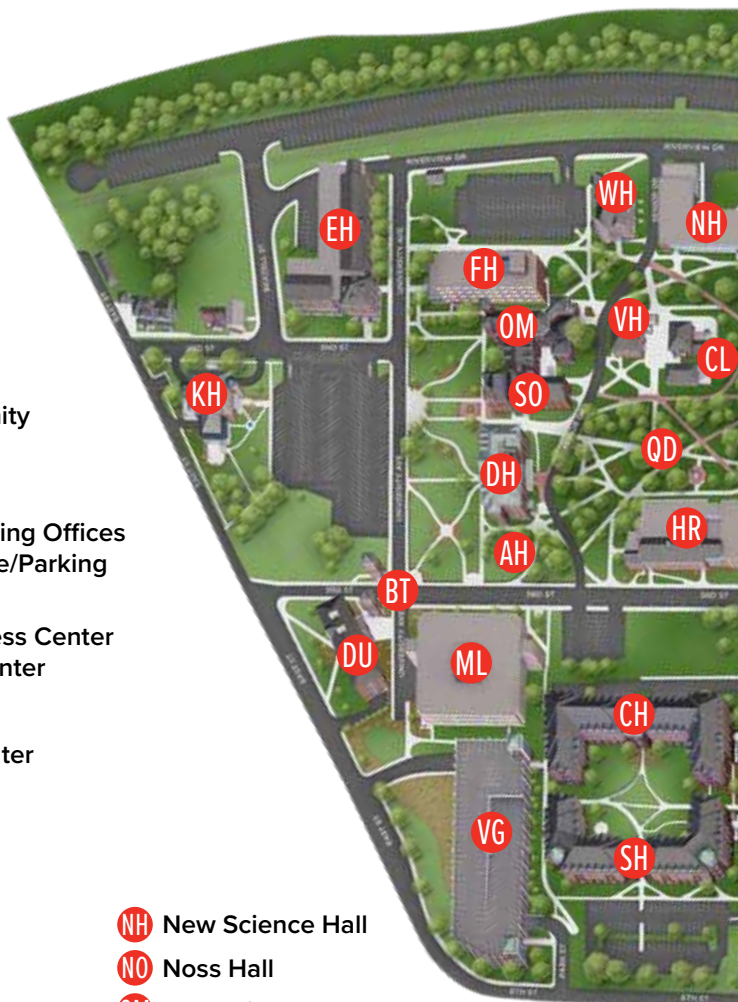
SO South Hall

ST Steele Hall

HV Vulcan Hall

VG Vulcan Parking Garage

WH Watkins Hall





PennWest CALIFORNIA

