COMMUNITY COLLEGE OF ALLEGHENY COUNTY
PURCHASING DEPARTMENT
800 ALLEGHENY AVENUE, PITTSBURGH, PA 15233

ADDENDUM 1
RFP 3169 - Procurement of Desktop Computers, Laptops and Monitors
October 28, 2026

The following additional information is hereby made a part of this RFP:
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Various questions and answers and clarifications:

1. Could you please share which Dell models you are currently purchasing so that we can ensure we are quoting comparable systems and providing an apples-to-apples comparison? Additionally, from your perspective, what would we need to demonstrate in this RFP for you to seriously consider transitioning all of this business?
As part of the RFP process, we are not providing specific makes or models. The specifications included in the RFP define our desired requirements and are intended for all vendors to use when developing their proposals. If you can review the specifications and submit a proposal that meets the stated requirements I would appreciate it. Once all proposes are received we will evaluate all submissions based on the published requirements, pricing, and overall value to the college. Depending on the results, we will reach out for further information including requesting more information regarding the latest technology solutions as appropriate.

2. Submission: The cover and page 15 direct email submission, while page 18 requires hard copy and prohibits electronic responses. Which method controls, and what formats, copies, signatures and delivery address are required? Please confirm the forms bearing RFP 3115 headers apply to RFP 3169.
Proposals may be emailed to mcvetic@ccac.edu. Disregard notes indicating the need to submit hard copies. Where the RFP header says "3115", that should have been changed to "3169".

3. Price hold: Does pricing remain firm through June 30, 2027 (page 12), or for at least one full year after award (page 3)? Please confirm the controlling end date and treatment of model discontinuations.
Pricing shall remain firm through June 30, 2027, as specified on page 12 of the RFP. If a proposed model is discontinued or becomes unavailable during the pricing period, the vendor shall notify CCAC and propose a replacement that meets or exceeds the original specifications without an increase in price.

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4. Retainage: Does page 17's 25% retention and 60-day interoperability sign-off apply to hardware-only supply when CCAC performs imaging and installation is not required? If so, what starts the 60-day period, how is sign-off documented, and what penalties may be deducted?
Disregard notes referencing retention. Payment terms shall be net 30 following acceptance of orders by CCAC and invoicing.

5. Payment: Please reconcile Net 30 from invoice receipt with acceptance and retainage conditions. When may the vendor invoice, when is the initial 75% due, and when must retained funds be paid following sign-off?
Invoices shall be paid with net 30 payment terms following acceptance of orders by CCAC and invoicing.

6. Warranty service: Can Lenovo OEM-backed onsite support satisfy the requirement for one local manufacturer-authorized service company? Please clarify the restriction on dispatching multiple service providers and coverage of monitors, keyboards, mice and speakers.
The vendor may propose Lenovo OEM-backed onsite support to satisfy the manufacturer-authorized service requirement, provided the proposed service arrangement meets all RFP requirements and is supported by appropriate documentation. The vendor shall identify the authorized service provider for warranty service and explain how service calls will be coordinated. The vendor shall also confirm warranty coverage for all applicable equipment, including monitors, keyboards, mice, speakers, and other peripherals included in the awarded configuration. Any exclusions or differences in warranty coverage must be explicitly identified in the response

7. Purchase quantities: Please confirm whether there is any guaranteed minimum quantity or spend, initial release, or ordering schedule. Are responses for individual equipment categories permitted?
The RFP does not establish a guaranteed minimum purchase quantity or minimum expenditure. Purchases will be made as needed by CCAC through the applicable ordering process, subject to available funding. Vendors may submit responses for individual equipment categories where permitted by the RFP. Responses must clearly identify the categories being proposed and provide all required pricing, specifications, warranty information, and other requested details for those categories.

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8. Would CCAC be open to us including AMD based equivalents as secondary options? We've found AMD's cost-to-performance ratio to be very competitive with Intel, and we'd be happy to provide evaluation units if that would be helpful.
We are open to reviewing AMD Ryzen Pro based solutions. We would need to have internal discussions regarding what exactly would work in our environment in regards to management tools, so I am unsure if we are in a position to actually make the switch. But we can definitely review all submissions.

9. Would it be possible to obtain an editable Word version of the vendor compliance matrix?
See accompanying attachment.

10. For administrative compliance only, could you please confirm the exact November 5, 2026 proposal receipt cutoff time and time zone and the last date for written questions?
Last day for questions is at least three business days prior to due date or Monday, November 2, 2026 at 2:00 p.m. Eastern Standard Time.
Proposals are due on Thursday, November 5, 2026 at 2:00 p.m. Eastern Standard Time.

11. Could you elaborate on "Warranty service must be provided by ONE local manufacturer-authorized single point of contact for company"?
Could you elaborate on "The warranty company used may NOT be a dispatcher for multiple service providers"?
The awarded vendor must provide warranty service through a single, local, manufacturer-authorized service provider that serves as CCAC's primary point of contact for all warranty-related service requests. The designated service provider must be responsible for coordinating, managing, and resolving warranty claims from initial service request through final resolution. CCAC must not be required to coordinate separately with multiple service companies, service dispatchers, or third-party providers to obtain warranty service

End of Addendum 1

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Sign addendum and return to the College with your response.

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Company Name Bidder's Signature